

## THE CLEVER ROBOT ENTERPRISE LEVEL EMAIL



### Android Email Configuration

*This guide explains how to configure your Android device to access your email account. This tutorial was created running the Android 6 OS. If you are using different hardware or a different OS version, these instructions may differ.*

#### ***How do I find my email cluster?***

*In order to setup your email client, you will need to know which email cluster your account is hosted on. If you don't know this information, you can check with your email service provider, or try logging into webmail at:*

#### ***Cluster A:***

***<http://mail.hostedemail.com>***

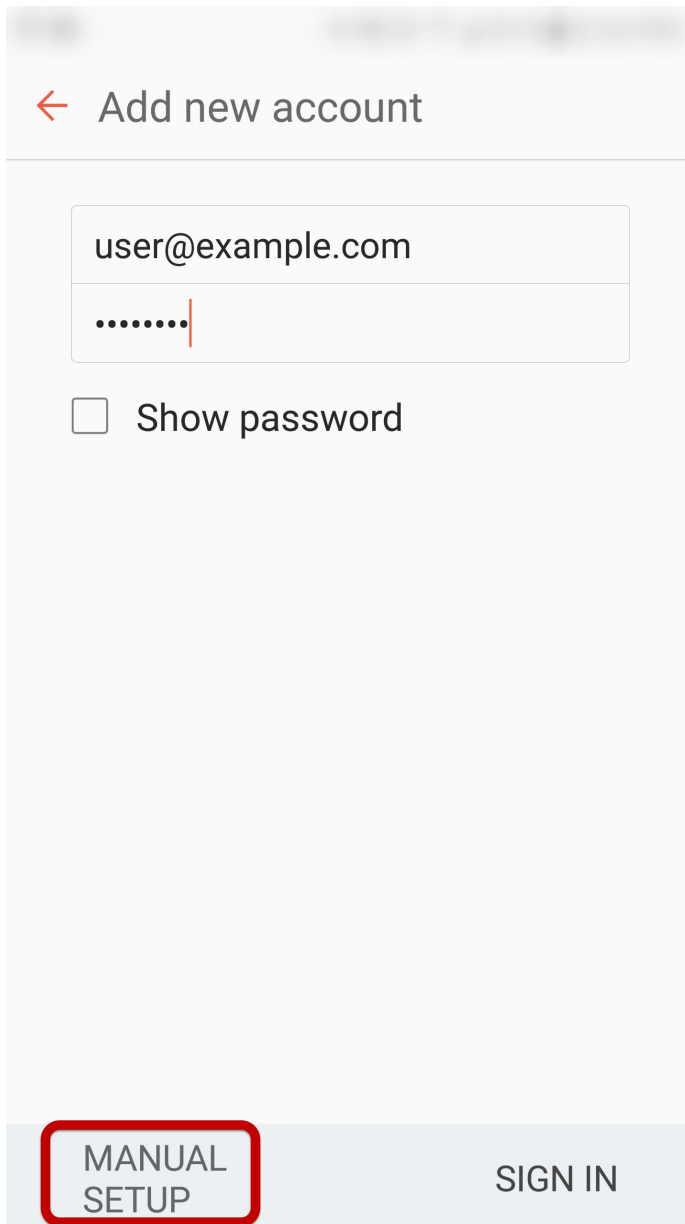
#### ***Cluster B:***

***<http://mail.b.hostedemail.com>***

*If you are able to successfully login to the webmail interface, then you have found your mail cluster. If you are not able to login to either cluster, please contact your email service provider for support.*

*Please note: This proposal is confidential and is intended only for the individual or entity to which it is addressed and may contain information that is proprietary and/or privileged. Any dissemination, distribution or copying of this communication by someone other than the intended recipient, is strictly prohibited.*

### **Step 1: Open the Email application**



← Add new account

user@example.com

.....

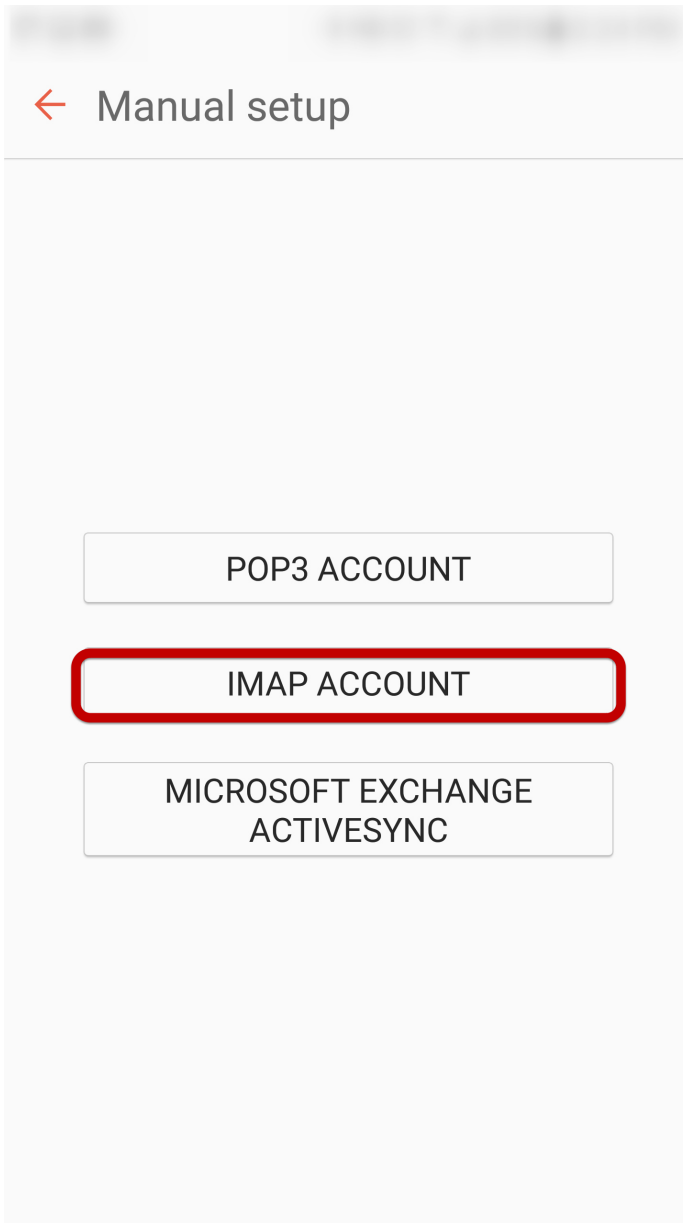
☐ Show password

MANUAL SETUP SIGN IN

Enter your email address and select **Manual Setup**

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## **Step 2: Select account type**



← Manual setup

POP3 ACCOUNT

IMAP ACCOUNT

MICROSOFT EXCHANGE  
ACTIVESYNC

Select **IMAP Account**

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### Step 3: Enter Incoming Account Settings

← Manual setup

Account

Email address  
user@example.com

User name  
user@example.com

Password  
.....

☐ Show password

Incoming server

IMAP server  
mail.hostedemail.com

Security type  
SSL ▼

Port  
...

SIGN IN

#### Enter the following information:

**Username** Enter your full email address.

#### Password

The **Password** field is automatically filled in with the password that you created when you set up your email account.

#### IMAP server

This is the name of the server which holds your email. Enter **mail.hostedemail.com (Cluster A)** or **mail.b.hostedemail.com (Cluster B)**

**Port: 993**

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## Step 4: Enter Outgoing Server Settings

← Manual setup

Optional

Outgoing server

SMTP server  
mail.hostedemail.com

Security type  
SSL ▼

Port  
465

☒ Authentication required before sending emails

User name  
user@example.com

Password  
.....

☐ Show password

SIGN IN

Enter the following information:

**SMTP Server:**

mail.hostedemail.com (Cluster A) or mail.b.hostedemail.com (Cluster B)

**Port:** 465

**Security Type:** SSL / TLS

**Username:** Your email address

**Password:**

Your email account password

Click **Sign In** to complete the setup process.