

THE CLEVER ROBOT ENTERPRISE LEVEL EMAIL



iOS 10 Email Configuration

This guide explains how to configure your iPhone to access your email account.

This tutorial was created using an iPhone running iOS 10. If you are using different hardware or a different OS version, these instructions may differ.

How do I find my email cluster?

In order to setup your email client, you will need to know which email cluster your account is hosted on. If you don't know this information, you can check with your email service provider, or try logging into webmail at:

Cluster A:

<http://mail.hostedemail.com>

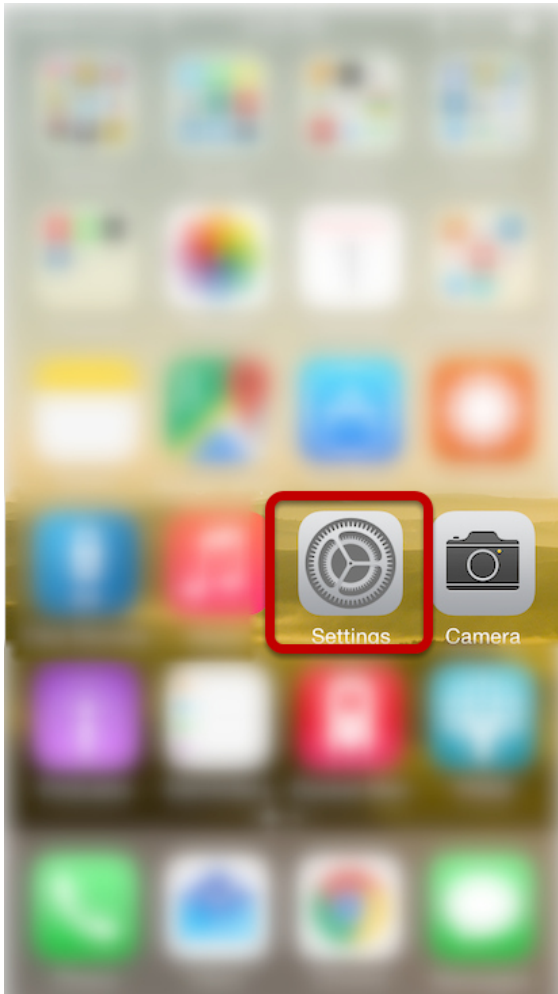
Cluster B:

<http://mail.b.hostedemail.com>

If you are able to successfully login to the webmail interface, then you have found your mail cluster. If you are not able to login to either cluster, please contact your email service provider for support.

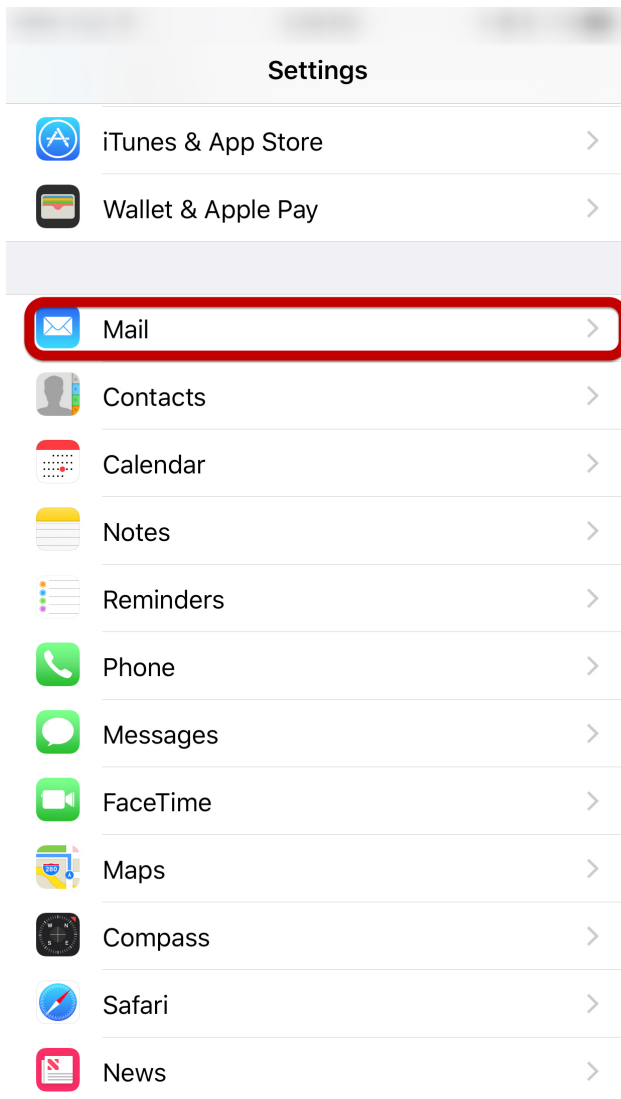
Please note: This proposal is confidential and is intended only for the individual or entity to which it is addressed and may contain information that is proprietary and/or privileged. Any dissemination, distribution or copying of this communication by someone other than the intended recipient, is strictly prohibited.

Step 1: Click on Settings on the home screen.



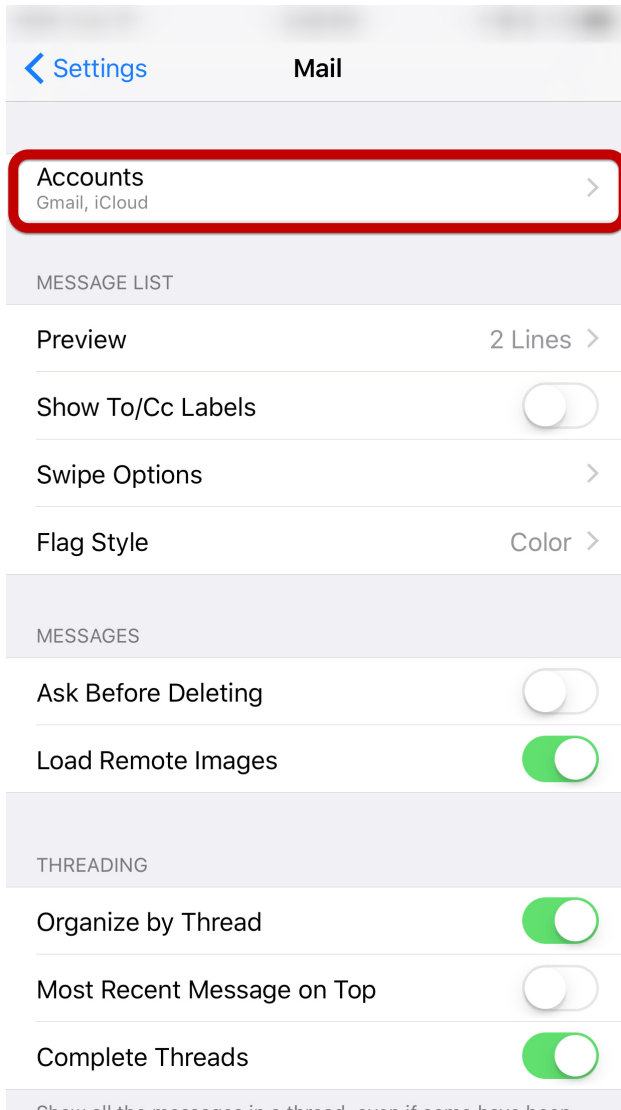
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Step 2: Click on Mail



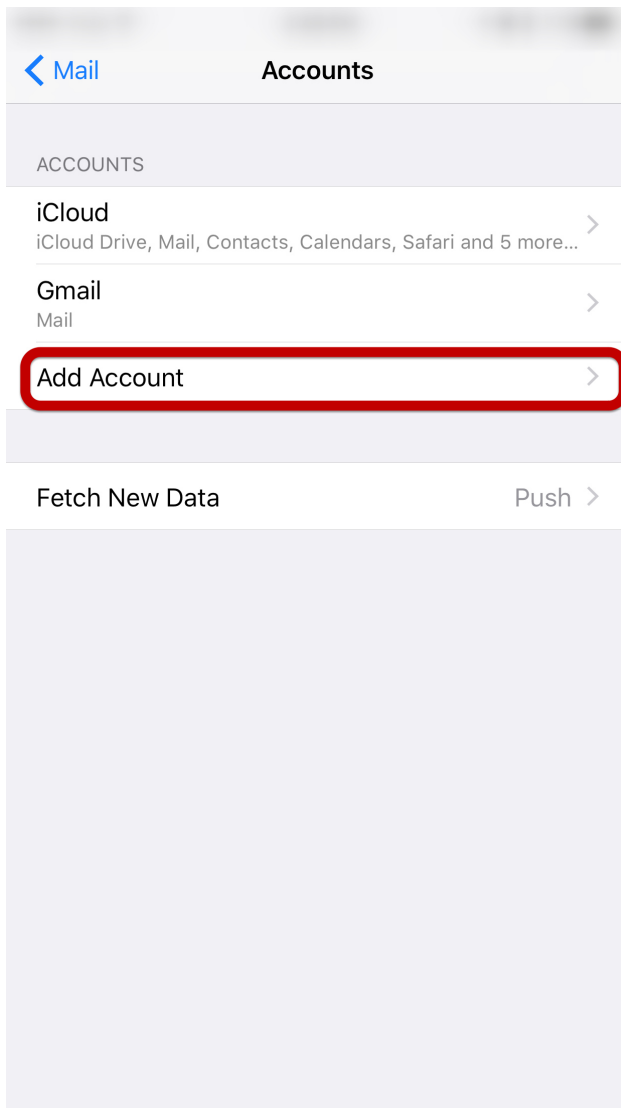
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Step 3: Click on Accounts



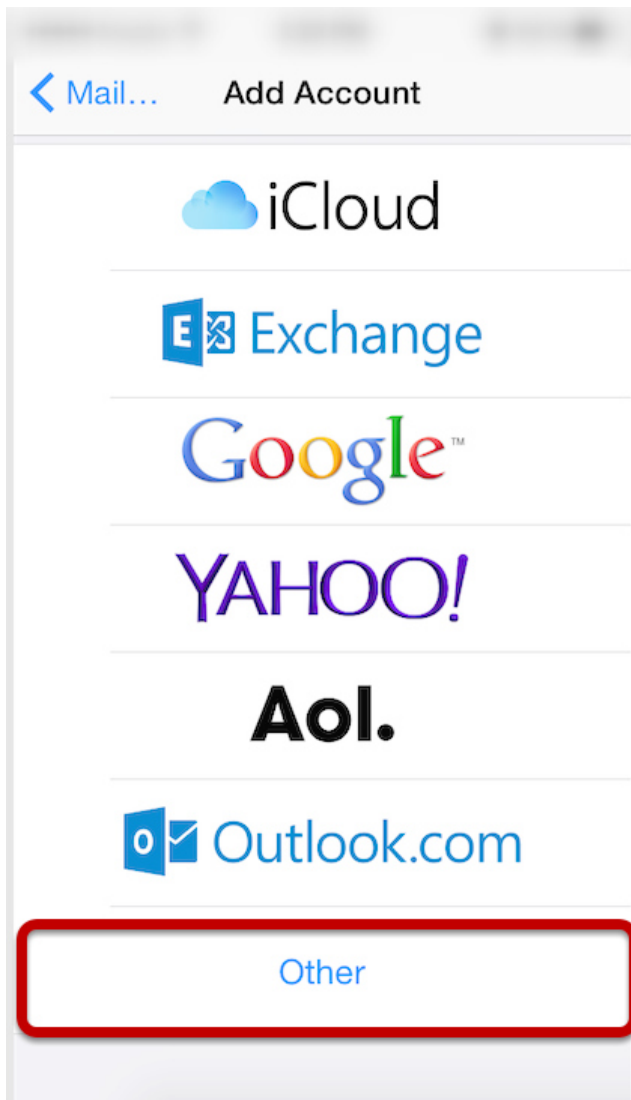
Please note: This proposal is confidential and is intended only for the individual or entity to which it is addressed and may contain information that is proprietary and/or privileged. Any dissemination, distribution or copying of this communication by someone other than the intended recipient, is strictly prohibited.

Step 4: Click on Add Account



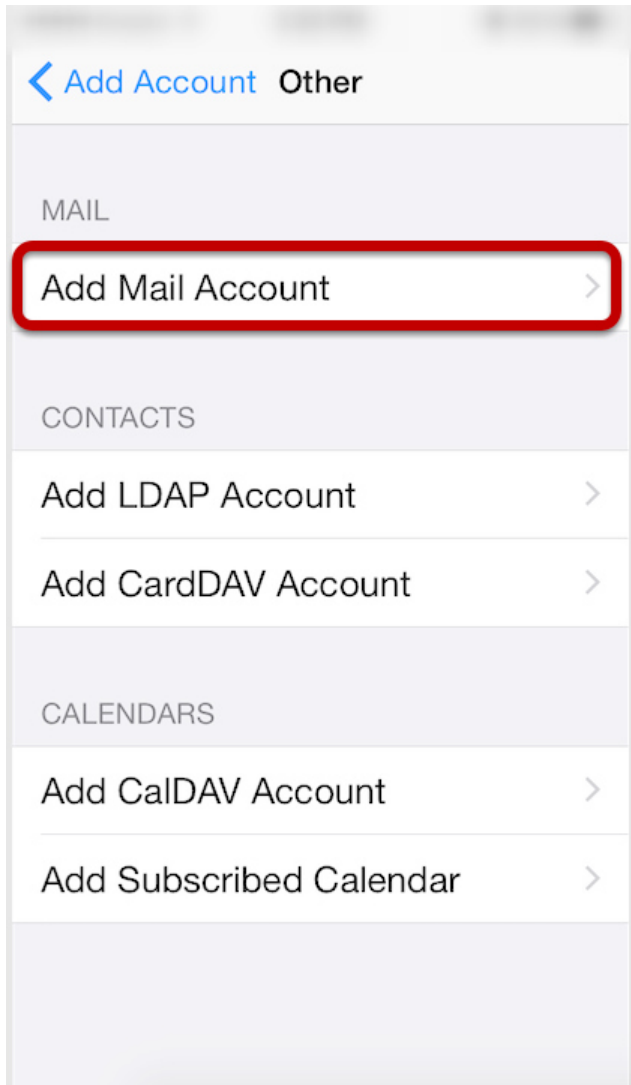
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Step 5: Select "Other"



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Step 6: Click "Add Mail Account"



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Step 7: Enter Account Information

[Cancel](#)[New Account](#)[Next](#)

Name

Email User

Email

user@example.com

Password

●●●●●●●●

Description

Example

QWERTYUIOP

ASDFGHJKL

↑ZXCVBNM↵

123🌐spacereturn

Enter the following settings:

Name

The name displayed when you send email

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Address

Your full email address

Password

Your email account password

Description

Account description of your choice

Tap **Next**.

Step 8: Select Account Type

The screenshot shows a 'New Account' screen with the following elements:

- Buttons: 'Cancel', 'New Account', 'Next'.
- Account Type Selection: 'IMAP' (selected) and 'POP'.
- Form Fields:
 - Name: 'Email User'
 - Email: 'user@example.com'
 - Description: 'Example'
- Section Header: 'INCOMING MAIL SERVER'
- Form Fields:
 - Host Name: 'mail.example.com'
 - User Name: 'Required'
 - Password: masked with dots
- Section Header: 'OUTGOING MAIL SERVER'

Select your account type on this page. We recommend IMAP for mobile devices as messages are stored on the server which provides better syncing with multiple devices.

Step 9: Enter Incoming Mail Server Information

The screenshot shows an email setup interface. At the top, there are three buttons: 'Cancel' (blue), 'New Account' (black), and 'Next' (blue). Below these is a section titled 'INCOMING MAIL SERVER' in a light purple box. Under this section, there are three input fields: 'Host Name' with the value 'mail.hostedemail.com', 'User Name' with the value 'user@example.com', and 'Password' with a masked input of ten dots. Below the incoming server section is another light purple box titled 'OUTGOING MAIL SERVER'. At the bottom of the screen is a virtual keyboard with four rows of keys: the first row has 'I', 'The', and 'I'm'; the second row has letters Q through P; the third row has letters A through L; and the fourth row has an arrow key, letters Z through M, a delete key, and a row of keys including '123', a globe icon, a microphone icon, a 'space' key, and a 'return' key.

Under the **Incoming Mail Server** section, enter the following settings.

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Host Name:

mail.hostedemail.com (Cluster A) or mail.b.hostedemail.com (Cluster B)

User Name:

Your email account

Password:

Your email account password

Scroll down to the **Outgoing Mail Server** section.

Step 10: Enter Outgoing Mail Server Information

Cancel New Account **Next**

Password ••••••••

OUTGOING MAIL SERVER

Host Name mail.hostedemail.com

User Name user@example.com

Password ••••••••

Virtual keyboard interface with keys: I, The, I'm, Q, W, E, R, T, Y, U, I, O, P, A, S, D, F, G, H, J, K, L, ↑, Z, X, C, V, B, N, M, ↵, 123, globe, microphone, space, return.

Under the **Outgoing Mail Server** section, enter the following settings:

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Host Name:

mail.hostedemail.com (Cluster A) or mail.b.hostedemail.com (Cluster B)

User Name:

Your email account

Password:

Your email account password

Please note that the outgoing mail server setting is not optional. You will need to enter this information in order to properly configure the account.

Tap **Next** to complete account setup.